



USER MANUAL - CERTIFICATE DASHBOARD

TARGET AUDIENCE: ADMINISTRATORS

Updated September 8, 2021



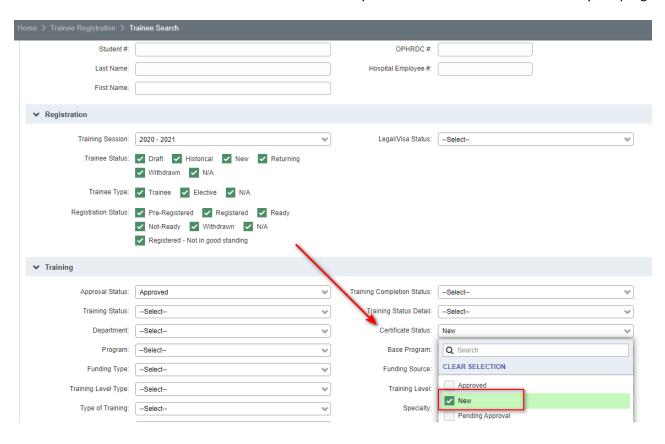


Program Administrators will be responsible for reviewing their learner's certificate details to ensure the information is correct. Any learners within 3 months of their end date of training will need their certificate details reviewed by the program.

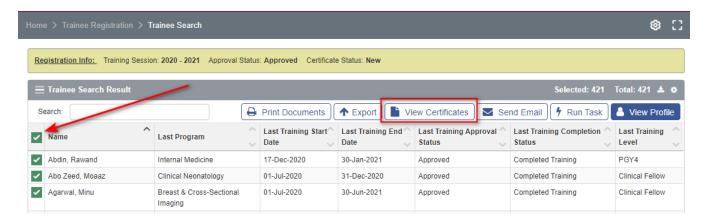
Step 1 – Selecting Certificates With 'NEW' Status

Go to the Trainee Registration module and choose the certificate status of "New".

• The status of New means that the learner has not yet been reviewed in the dashboard by the program.



Select all learners in the search screen and choose the new button called "View Certificates" in the top right corner to enter the Certificate Dashboard:







The Certificate Dashboard will display the certificate details for each learner:



Step 2 – Reviewing Certificate Details

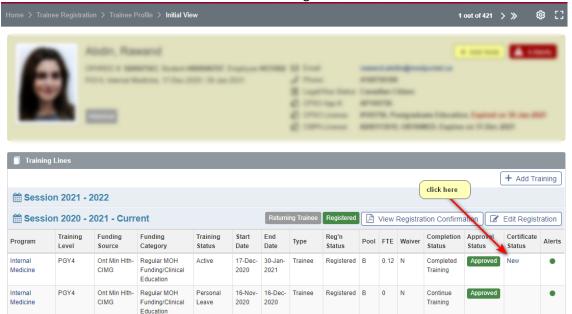
Programs will have TWO options for reviewing and submitting their certificate information:

OPTION 1: Individual Learner Approval Through Training Line (BEST PRACTICE)

• Select all learners and choose "View Profile":



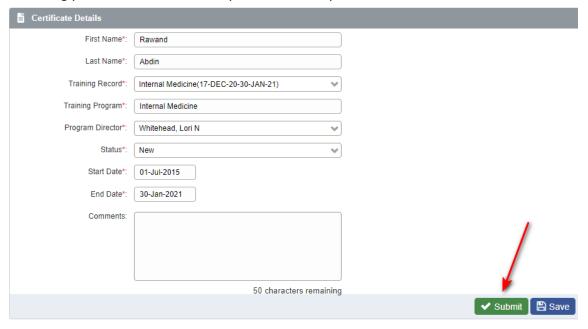
• Click on the status of "new" in their training line to view the details of the certificate:





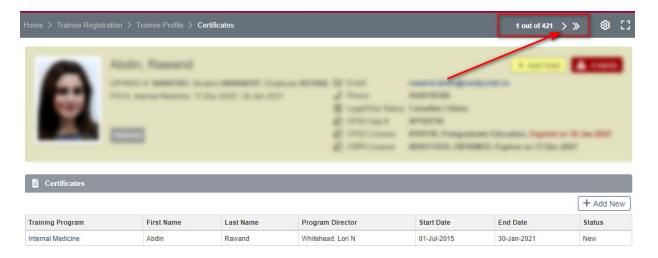


It will bring you to their details where you can make any modifications:



- If modifications are made, please write in the comments what was modified. Once you are happy with the
 details, click "submit".
- If no updates are made, the status will become "Approved".
- If modifications are made, the status of the certificate will become "Pending Approval" for the Postgrad Office to review and approve.
- Repeat this process for each learner until there are no longer any learners that appear with a status of "New".

To move to the next learner to review, use the single arrow in the top right arrow:

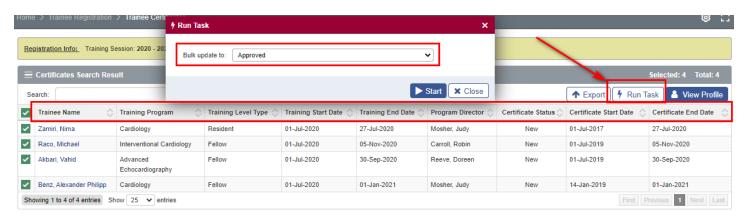






OPTION 2: BULK APPROVAL

- From the search screen, review the details of each learner's certificate.
- If all details are correct, click on "Run Task" and "Approve":



These learners will be automatically approved to be exported for printing by the Postgraduate Office.

QUESTIONS?

If you have any questions or difficulties with this process, please contact MedSIS at medsis@mcmaster.ca